

COURSE OVERVIEW

Course name

(AI-3017) AI for Business Leaders

DURATION: 1 day

Gauteng

3rd Floor, 34 Whiteley Road,
Melrose Arch
Johannesburg 2196

Gauteng

192 on Bram
192 Bram Fischer Drive Ferndale,
Randburg Johannesburg 2160

Cape Town

1st floor, TBE, 3 Bridgeway
Bridgeway Precinct,
Century City 7411

Durban

9 Mountview Close Broadlands
Mount Edgecombe
Durban
4302



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COURSE OVERVIEW

In this course, business leaders find the knowledge and resources to adopt AI in their organisations.

It explores planning, strategizing and scaling AI projects in a responsible way.

COURSE OBJECTIVES

By the end of this course, you will be able to:

- Leverage AI tools and resources for the business
- Quantify business value from AI
- Embrace responsible AI principles and practices
- Scale AI in the organisation
- Define a Microsoft AU strategy for the business

AUDIENCE

Business leaders who need the knowledge and resources to adopt AI in their organisations.

PREREQUISITES

None

CONTENT

Module 1: Leverage AI tools and resources for your business

- What is AI
- Foundations of AI
- The Microsoft AI approach
- Use AI embedded in everyday copilot applications
- Use Microsoft Power Platform to bring AI to your business
- Develop AI solutions with Azure AI services
- Create custom AI models with Azure Machine Learning

Module 2: Create business value from AI

- Create business value with an AI strategy
- Discover the characteristics that foster an AI-ready culture
- Discover the path to AI success

Module 3: Embrace responsible AI principles and practices

- Guiding principles for responsible AI
- Design a system for AI governance
- Responsible AI at Microsoft
- Put responsible AI frameworks in action

Module 4: Scale AI in your organisation

- Evaluate and prioritise AI investments
- Apply a horizon-based framework
- Establish AI-related roles and responsibilities
- Empower business users with AI
- Empower subject matter experts with AI

Module 5: Define a Microsoft AI strategy

Here you will choose an elective where you will build an AI strategy for a specific sector.

These sectors include **Healthcare, Financial Services, Sustainability, Retail** and **Manufacturing**:

- Goals and challenges
- Opportunities for AI
- Potential for AI services in this sector

DELIVERY METHOD

Our courses offer flexible delivery options:

- In-person classroom training at Impactful facilities in Johannesburg, Durban and Cape Town
- Virtual instructor-led training
- Nationally: On-site at the client