

Future-Proof Your Workforce with Power Skills



Your Human Edge in a Tech-Driven World

In today's fast-changing workplace, technical expertise alone is no longer enough. Employers are looking for professionals who can **communicate effectively, adapt to change, solve problems creatively and lead with empathy**.

These are the soft skills that drive **collaboration, innovation and resilience** – qualities that set high-performing teams apart. Investing in soft skills isn't just about personal growth; it's about building a workforce that's ready to thrive in any environment.



Customised
Training



In-Class
Training



Closed
Group
Training



Virtual
Instructor-led
Training



At Impactful, we unlock the human potential in your teams – because people power business.



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IMPACTFUL
Powered by LRMG

Building future-ready teams powered by essential human skills starts here!

ACHIEVE PERSONAL MASTERY	Emotional Intelligence: From awareness to action	2 days
	Self-leadership: Cultivate discipline and achieve your goals	2 days
	Resilience and Stress Management: From pressure to performance	1 day
IMPROVE PERFORMANCE	Time Management and Productivity: Strategies for sustained performance	1 day
	Teamwork and collaboration: Master the art of teamwork for impactful results	1 day
	Creativity and Innovation: Enable creative potential for breakthrough ideas	1 day
	Problem Solving and Decision Making: Think critically, act decisively	2 days
IMPROVE COMMUNICATION	Conversations that count: Strategies for meaningful and effective communication	1 day
	Effective Business Writing Skills: Crafting written communications that drive results	1 day
	Effective Presentation Skills: Design and deliver memorable presentations	2 days
	Assertiveness and Conflict Management: From tension to understanding	1 day
	Conflict Management	1 day
	Effective Communication in the Workplace	2 days
DELIGHT CUSTOMERS	Sales Essentials: Fundamental sales techniques for consistent performance	1 day
	Selling over the phone: Effective phone sales techniques for the modern market	1 day
	Influence and Persuasion: A guide to influencing thoughts and actions	1 day
	Customer Service Essentials: Create value in every customer interaction	1 day
ACHIEVE PERSONAL LEADERSHIP MASTERY	Executive Presence and Influence: Drive impact, be influential, build trust	1 day
	Self-leadership: Harness personal mastery for leadership excellence	2 days
	Strategic Thinking and Visionary Leadership: Inspire progress through clarity and insight	1 day
	Emotional Intelligence for Leaders: Influence with empathy	2 days
IMPROVE TEAM PERFORMANCE	The Roadmap to Results – KPIs and OKRs: How to measure and manage performance	1 day
	Performance Management: Manage, motivate and maximise team potential	1 day
	Coaching and Mentoring: Guide individuals to unlock their true potential	2 days
	Leading without borders: Empower remote teams for success	1 day
IMPROVE COMMUNICATION	Communication Skills for Leaders: Communicate with clarity, accuracy and impact	2 days
	Critical Conversations and Conflict Resolution: Master the art of difficult dialogues	1 day
	Advanced Negotiation Skills: Tactical approaches to challenging negotiations	2 days
	Advanced Presentation Skills: Master presentations for leadership and influence	2 days
SPECIALISED SKILLS	Change Management: Management practices for adapting and thriving	1 day
	Resilience and leading in a crisis: Strategies for leaders to thrive and inspire	1 day
	Leading for Inclusivity: Strategies for building an inclusive and diverse workforce	1 day