

Mastering AI Curriculum

Lead the Future World-of-Work with AI Skills



Unlock the full potential of Artificial Intelligence with our Mastering AI curriculum, designed to empower business users, IT professionals and developers with practical skills and strategic insights.

These programmes provide a comprehensive pathway to integrate AI into everyday workflows, enhance productivity and build innovative solutions using Microsoft Copilot and Azure AI.



AI for Business Users

Learn to leverage Microsoft 365 Copilot for smarter communication, document automation and process optimisation. From drafting and analysing content to building no-code agents, these courses help professionals streamline operations and boost efficiency. Specialised workshops on advanced AI prompting and executive immersion experiences ensure leaders and teams can maximise AI adoption.

AI for Copilot Developers

Extend Microsoft Copilot capabilities with custom plugins, connectors and intelligent agents. Learn to integrate AI into Microsoft Teams, optimise sales processes and accelerate app development using GitHub Copilot. These programmes equip developers to create tailored AI solutions for enterprise needs.

AI for Copilot IT Pros

Focus on security and management with courses that teach how to enhance endpoint protection, improve security operations and manage Copilot environments effectively. Learn to customise and extend Copilot using Copilot Studio for advanced organisational control.



IT Professionals

Gain technical expertise with Azure AI solutions, starting from foundational concepts to advanced implementations. Courses cover AI fundamentals, natural language processing, computer vision, document intelligence and generative AI development. Ideal for IT professionals and developers building scalable, intelligent applications in the cloud.



Customised
Training



In-Class
Training



Closed
Group
Training



Virtual
Instructor-led
Training



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Turn the page to see Impactful's AI Courses

Mastering AI Curriculum

	COURSE NAME	COURSE OVERVIEW	INTENDED AUDIENCE	DURATION
Copilot Chat Business Users	MS-4023 Mastering Microsoft 365 Copilot Chat	Learn to master Microsoft 365 Copilot Chat for efficient communication and collaboration. Explore advanced features to streamline workflows.	IT professionals and business users seeking to optimise communication workflows	1 day
	Advanced AI Prompting Workshop	Explore advanced techniques in AI prompting to enhance model performance. Gain hands-on experience with real-world scenarios.	AI users looking to refine prompting techniques	1 day
Copilot 365 Business Users	MS-4018 Draft, Analyse and Present with Microsoft 365 Copilot	Discover how to draft, analyse and present documents using Microsoft 365 Copilot. Improve productivity with intelligent assistance.	Knowledge workers and analysts using Microsoft 365 for document tasks	1 day
	MS-4019 Transform your everyday business processes with no-code agents	Automate routine business tasks using no-code agents in Microsoft 365 Copilot. Learn to streamline operations without programming.	Business users aiming to automate tasks without coding	1 day
	Advanced AI Prompting Workshop	Explore advanced techniques in AI prompting to enhance model performance. Gain hands-on experience with real-world scenarios.	AI users looking to refine prompting techniques	1 day
	MS-4004 Empower Your Workforce with Microsoft Copilot Use Cases	Empower your teams with practical use cases of Microsoft Copilot. Enhance productivity and collaboration across departments.	Managers and team leads looking to improve workforce productivity	1 day
	MS-4007 Microsoft User Enablement Specialist	Become a specialist in enabling users with Microsoft tools. Learn strategies to drive adoption and maximise value.	IT trainers and enablement specialists supporting Microsoft adoption	1 day
	MS-4012 Microsoft Interactive Experience for Executives	Experience interactive sessions tailored for executives to explore Microsoft technologies. Understand strategic applications of Copilot.	Executives exploring strategic use of Microsoft technologies	1 day
	MS-4021 Copilot Immersion Experience	Immerse yourself in Microsoft Copilot capabilities through hands-on labs. Discover how to leverage AI in daily tasks.	Business users interested in hands-on experience with Copilot	1 day
	AI-3017 Microsoft AI for Business Leaders	Understand the impact of AI on business strategy and operations. Learn how to lead AI initiatives effectively.	Business leaders and decision-makers exploring AI integration	1 day
	AI-3025 Work Smarter with AI	Boost your productivity with AI-powered tools and techniques. Learn to integrate AI into everyday work processes.	Professionals seeking to enhance productivity with AI tools	1 day
AI Solutions on Azure for IT Professionals	AI-900T00 Microsoft Azure AI Fundamentals	Gain foundational knowledge of Azure AI services and capabilities. Learn core concepts and applications of AI in the cloud.	Beginners and IT professionals new to Azure AI	1 Day
	AI-102T00 Designing and Implementing a Microsoft Azure AI Solution	Design and implement AI solutions using Microsoft Azure. Learn to build intelligent applications with Azure services.	Developers and architects building AI solutions on Azure	4 Days
	AI-3002 Develop Solutions with Azure AI Document Intelligence	Develop intelligent document processing solutions using Azure AI. Automate data extraction and analysis from documents.	Developers working with document processing and automation	1 Day
	AI-3003 Build a Natural Language Processing Solution with Azure AI Services	Build NLP solutions with Azure AI to understand and generate language. Learn to apply language models in real-world tasks.	Data scientists and developers building NLP applications	1 Day
	AI-3004 Build an Azure AI Vision Solution with Azure AI Services	Create computer vision applications using Azure AI services. Learn to analyse and interpret visual data effectively.	Developers creating vision-based AI applications	1 Day
	AI-3016 Develop Generative AI Apps in Azure AI Foundry Portal	Develop generative AI applications using Azure AI Foundry Portal. Explore tools and frameworks for building innovative solutions.	AI developers exploring generative AI tools and platforms	1 Day
	AI-3019 Build AI Apps with Azure Database for PostgreSQL	Build AI-powered applications with Azure Database for PostgreSQL. Learn to integrate AI with scalable database solutions.	Developers integrating AI with database technologies	1 Day
	AI-3022 Implement Knowledge Mining with Azure AI Search	Implement knowledge mining solutions using Azure AI Search. Discover insights from structured and unstructured data.	Data engineers and analysts implementing search solutions	1 Day
	AI-3024 Design a Dream Destination with AI	Design creative travel experiences using AI tools. Learn to apply AI in design and planning contexts.	Designers and planners applying AI in creative projects	1 Day
AI for Copilot Developers	MS-4010 Build Plugins and Connectors for Microsoft 365 Copilot	Learn to build plugins and connectors for Microsoft 365 Copilot. Extend functionality and integrate with other tools.	Developers extending Microsoft 365 functionality	1 Day
	MS-4014 Build a Foundation to Extend Microsoft 365 Copilot	Establish a strong foundation for extending Microsoft 365 Copilot. Learn best practices for customisation and scalability.	IT professionals customising Microsoft 365 Copilot	1 Day
	MS-4015 Build Custom Agents for Microsoft Teams	Create custom agents for Microsoft Teams to automate tasks. Enhance collaboration with intelligent bots.	Microsoft Teams developers building intelligent bots	1 Day
	MB-7007 Deploy and Configure Microsoft 365 Copilot for Sales	Deploy and configure Microsoft 365 Copilot for sales teams. Learn to optimise sales processes with AI tools.	Sales professionals and IT admins deploying Copilot	1 Day
	GH-300T00 GitHub Copilot	Explore GitHub Copilot for code generation and development. Learn to accelerate programming with AI assistance.	Software developers using GitHub Copilot	1 Day
	AZ-2007 Accelerate App Development by Using GitHub Copilot	Accelerate app development using GitHub Copilot. Learn to integrate AI into your coding workflow.	Developers accelerating coding with AI tools	1 Day
	PL-7008 Create Agents in Microsoft Copilot Studio	Create intelligent agents using Microsoft Copilot Studio. Learn to design and deploy AI-powered solutions.	Solution architects and developers using Copilot Studio	1 Day
Copilot Specific IT Courses	MD-4011 Enhance Endpoint Security with Microsoft Intune and Microsoft Copilot for Security	Enhance endpoint security with Intune and Copilot for Security. Learn to protect devices using AI-driven tools.	Security professionals managing endpoint protection	1 Day
	SC-5006 Enhance Security Operations by Using Microsoft Security Copilot	Improve security operations using Microsoft Security Copilot. Learn to detect and respond to threats efficiently.	Security analysts enhancing threat detection	1 Day
	MS-4017 Manage and Extend Microsoft 365 Copilot	Manage and extend Microsoft 365 Copilot capabilities. Learn to customise and optimise Copilot for your organisation.	IT admins managing Microsoft 365 Copilot	1 Day
	MS-4022 Extend Microsoft 365 Copilot in Copilot Studio	Extend Microsoft 365 Copilot using Copilot Studio. Learn to build and deploy custom AI solutions.	Developers extending Copilot with custom solutions	1 Day



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