

# HUMAN SKILLS COURSE OVERVIEW

**Course Category:**  
Improve Performance

**Course Name:**  
Leading without  
Borders:

*Empowering remote  
teams for success*



**COURSE DURATION: 1 Day**

## Gauteng

3rd Floor, 34 Whiteley Road,  
Melrose Arch  
Johannesburg  
2196

## Gauteng

192 on Bram  
192 Bram Fischer Drive  
Ferndale, Randburg  
Johannesburg  
2160

## Cape Town

1st floor, TBE, 3 Bridgeway,  
Bridgeway Precinct,  
Century City,  
7411

## Durban

9 Mountview Close  
Broadlands  
Mount Edgecombe  
Durban  
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## COURSE OVERVIEW

This course is designed to equip managers with the skills and strategies necessary to lead remote teams effectively, fostering a culture of collaboration, accountability, and high performance across geographical and cultural boundaries.

## COURSE OBJECTIVES

**By the end of this course, you will be able to:**

1. Understand the unique challenges and opportunities of leading remote teams.
2. Develop effective communication strategies that bridge time zones and cultural differences.
3. Foster a sense of team cohesion and belonging in a virtual environment.
4. Implement best practices for remote team management, including setting clear expectations, performance monitoring, and feedback mechanisms.
5. Leverage technology to enhance team collaboration and productivity.
6. Cultivate a growth mindset and resilience among team members to adapt to the dynamic remote work landscape.

## COURSE OUTLINE

### Module 1: Introduction to Remote Leadership

- Understanding the remote work landscape
- Key differences between remote and in-person leadership

### Module 2: Effective Communication Strategies

- Tools and platforms for remote communication
- Overcoming communication barriers in remote teams
- Building rapport and trust in a virtual environment

### Module 3: Building a Cohesive Remote Team

- Strategies for fostering team cohesion and culture
- Creating a sense of belonging and inclusion in remote teams
- Managing diversity and cultural differences

### Module 4: Performance Management in a Remote Setting

- Setting clear expectations and goals for remote teams
- Monitoring performance and providing constructive feedback
- Addressing underperformance and conflict resolution

### Module 5: Leveraging Technology for Collaboration

- Exploring collaboration tools and platforms
- Best practices for virtual meetings and workshops
- Managing information and knowledge sharing in remote teams

### Module 6: Developing Resilience and Adaptability

- Cultivating a growth mindset in remote teams
- Strategies for managing stress and burnout
- Encouraging continuous learning and development

### Module 7: Leading Change in a Remote Environment

- Navigating change and uncertainty in remote teams
- Implementing change management strategies
- Inspiring innovation and creativity in a virtual setting

## DELIVERY METHOD

### Our courses have flexible delivery options:

- In-person classroom training at the Impactful training facilities in Johannesburg, Durban and Cape Town
- Virtual instructor-led training
- Nationally on-site at the client