

COURSE OVERVIEW

Course Name:
(PL722/PL721)
CompTIA A+ Core 2

COURSE DURATION: 5 Day

Gauteng:

3rd Floor, 34 Whitely Road
Melrose Arch
Johannesburg
2196

Gauteng:

192 on Bram
192 Bram Fischer Drive
Ferndale, Randburg
Johannesburg
2160

Cape Town:

3rd Floor, Thomas Pattullo Building
19 Jan Smuts St
Cape Town
8000

Durban:

9 Mountview Close
Broadlands
Mount Edgecombe
Durban
4302

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INTRODUCTION

The Official CompTIA® A+® Core 2 course provides the background knowledge and skills students will require to become successful A+ technicians. It will help students prepare to take the CompTIA A+ Core 2 certification examination (exam numbers 220-1102), which counts as a credit to attaining the CompTIA A+ certification.

CompTIA A+ certified professionals are proven problem solvers. They support today's core technologies from security to cloud to data management and more. CompTIA A+ is the industry standard for launching IT careers into today's digital world.

It is the only industry recognized credential with performance-based items to prove pros can think on their feet to perform critical IT support tasks in the moment. It is trusted by employers around the world to identify the go-to person in end point management and technical support roles.

DELIVERY METHOD

Our courses have flexible delivery options:

- In-person classroom training at the Impactful training facilities
 - Johannesburg, Durban, Cape Town
- Virtual instructor-led training
- Nationally: on-site at the client

INTENDED AUDIENCE

This course is designed for individuals who have basic computer user skills and who are interested in obtaining a job as an entry-level IT technician. This course is also designed for students who are seeking the CompTIA A+ certification and who want to prepare for the CompTIA A+ Core 1 220-1101 Certification Exam and the CompTIA A+ Core 2 220-1102 Certification Exam

PREREQUISITES

To ensure your success in this course, you should have experience with basic computer user skills, be able to complete tasks in a Microsoft® Windows® environment, be able to search for, browse, and access information on the Internet, and have basic knowledge of computing concepts.

You can obtain this level of skills and knowledge by taking the following official CompTIA courses:

- The Official CompTIA® IT Fundamentals+

COURSE OBJECTIVES

In this course, students will install, configure, optimize, troubleshoot, repair, upgrade, and perform preventive maintenance on personal computers, digital devices, and operating systems. Furthermore, students will:

- Manage users, workstations, and shared resources
- Implement client virtualization and cloud computing
- Implement physical security
- Secure workstations and data
- Troubleshoot workstation security issues
- Support and troubleshoot laptops
- Support and troubleshoot mobile devices
- Install, configure, and troubleshoot print devices
- Implement operational procedures

COURSE CONTENT

Lesson 1: Managing Users, Workstations, and Shared Resources

Lesson 2: Implementing Client Virtualization and Cloud Computing

Lesson 3: Security Concepts

Lesson 4: Securing Workstations and Data

Lesson 5: Troubleshooting Workstation Security Issues

Lesson 6: Supporting and Troubleshooting Laptops

Lesson 7: Supporting and Troubleshooting Mobile Devices

ASSOCIATED CERTIFICATION AND EXAM

This course will prepare delegates to write the CompTIA Core 2 (220-1102) exam.

Successfully passing this exam counts as a credit to attaining the CompTIA A+ Core Series certification.