

# COURSE OVERVIEW

**Course Name:**  
(CN-CSAFE)  
CertNexus CyberSAFE  
Overview

**COURSE DURATION: 1 Days**

**Gauteng:**

3rd Floor, 34 Whitely Road  
Melrose Arch  
Johannesburg  
2196

**Gauteng:**

192 on Bram  
192 Bram Fischer Drive  
Ferndale, Randburg  
Johannesburg  
2160

**Cape Town:**

3rd Floor, Thomas Pattullo Building  
19 Jan Smuts St  
Cape Town  
8000

**Durban:**

9 Mountview Close  
Broadlands  
Mount Edgecombe  
Durban  
4302



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## INTRODUCTION

Regardless of your computer experience, this class will help you become more aware of technology related risks and what you can do to protect yourself and your organization from them.

This course will help you to:

- Understand security compliance needs and requirements.
- Recognize and avoid phishing and other social engineering.
- Recognize and avoid viruses, ransomware, and other malware.
- Help ensure data security on computers, mobile devices, networks, the Internet, and in the cloud. In this course, you will use discussions, case studies, and the experiences of your instructor and fellow students to explore the hazards and pitfalls of technology and learn how to use that technology safely and securely

## DELIVERY METHOD

Our courses have flexible delivery options:

- In-person classroom training at the Impactful training facilities
  - Johannesburg, Durban, Cape Town
- Virtual instructor-led training
- Nationally: on-site at the client



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## TARGET AUDIENCE

This course is designed for you as a non-technical end user of computers, mobile devices, networks, and the Internet, to enable you to use technology more securely to minimize digital risks. This course is also designed for you to prepare for the Certified CyberSAFE credential. You can obtain your Certified CyberSAFE certificate by completing the Certified CyberSAFE credential process on the CHOICE platform following the course presentation

## PREREQUISITES

To ensure your success in this course, you should have experience with the basic use of conventional end-user technology, including desktop, laptop, or tablet computers; mobile phones; and basic Internet functions, such as web browsing and email.

## COURSE OBJECTIVES

In this course, you will identify many of the common risks involved in using conventional end-user technology, as well as ways to use it safely, to protect yourself from those risks. You will:

- Identify the need for security.
- Secure devices like desktops, laptops, smartphones, and more.
- Use the Internet securely

## COURSE CONTENT

### Lesson 1: Identifying the Need for Security

- Topic A: Identify Security Compliance Requirements
- Topic B: Recognize Social Engineering and Avoid Phishing and Other Attacks

### Lesson 2: Securing Devices

- Topic A: Maintain Physical Security of Devices
- Topic B: Use Passwords for Security
- Topic C: Protect Your Data
- Topic D: Identify and Mitigate Viruses, Ransomware, and Other Malware
- Topic E: Use Wireless Devices Securely

### Lesson 3: Using the Internet Securely

- Topic A: Browse the Web Safely
- Topic B: Use Email Securely
- Topic C: Use Social Networking Securely
- Topic D: Use Cloud Services Securely

### Appendix A: Mapping Course Content to CyberSAFE 2019: Exam CBS-310